

NATIONAL PROGRAMME VISION (National/Provincial Relations, Seamless Planning Systems, Common Priorities)

1

Creating a Common Vision

- NSO/PSO agreement on a clear and measurable vision within the NSO Strategic Plan.
- Agreement on the alignment of the NSO/PSO Strategic Planning Process:
 - Agree on the utilisation of a common Strategic Plan Template;
 - Agree on common language, definitions and Key Performance Indicators;
 - Combined planning/review – schedule two extra days at the NSO AGM (every two years);
 - Agreement on technical programme alignment for common benefit.
- At NSO AGM, schedule combined and separate working sessions for NSO/PSO.
- Use the NCCP Renewal Process and the LTAD Development process as ways to continue to engage PSO's in national vision dialogue.
- Create a “fun” factor in NSO/PSO dialogue – emphasize “one team” concept.
- NSO provides orientation sessions for new PSO Presidents and Senior PSO Staff.

2

NSF/PSO Communication

- Plan for regular NSF/PSO calls (monthly) and meetings – both at staff level and at PSO President/NSO President level.
- Focus on menu of communication options to promote common messages – one to two key priority messages that all agree with.
- Engage the membership to communicate goals and to celebrate successes (eg: stakeholders congress, road shows, etc).
- Work on a joint internal communication plan as part of the Strategic Plan – helps with commitment to KPI's on both sides.

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3

Operational Implementation

- Create Memorandum of Understanding (MOU) between NSF and PSO – agreement on deliverables.
- Create regional operating partnerships (NSF/PSO/CSC's/Clubs, etc)
- Share information regularly – create a clear understanding of roles and responsibilities.
- Decentralize national office staff – put NSF staff in PSO offices if operational appropriate for both parties.