

# Meeting Management and Facilitation

**Tools + Tips for Productive Meetings** 



### Meeting Management

Meeting
 Preparation

2. Facilitation Tips

3. Process
Tools +
Methods



### **Meeting Preparation**

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2. Facilitation Tips

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#### **Meeting Preparation**

Develop the Agenda Engage Participants

Effective Preparation Design the Meeting



#### Develop the Agenda

Develop the Agenda

Engage Participants

> Effective Preparation

Design the Meeting



#### Define the Objectives

- List objectives on the agenda
- Do participants have the information/authority to make a decision?
- Start objectives with a verb:
  - Discuss the implications of the evaluation
  - Identify steps to move forward
  - Finalize the budget



#### Develop the Agenda

- Meeting logistics (venue, timing, call in #, etc.)
- Objectives, Participants, Background Reading
- Define timeframes
- List speaker names
- Provide details for agenda items
- Identify "required outcomes"

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#### Meeting Objectives<sup>™</sup>

- → Discuss the Minister's attendance and media requirements
- → Review the detailed agenda and address all outstanding questions
- Provide updates on DVD and other logistics items ¶

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#### Meeting Participants 3

Janet Beverley, Anne Merklinger, Jan Meyer, Phil Schlote, Nora Sheffe → ¶

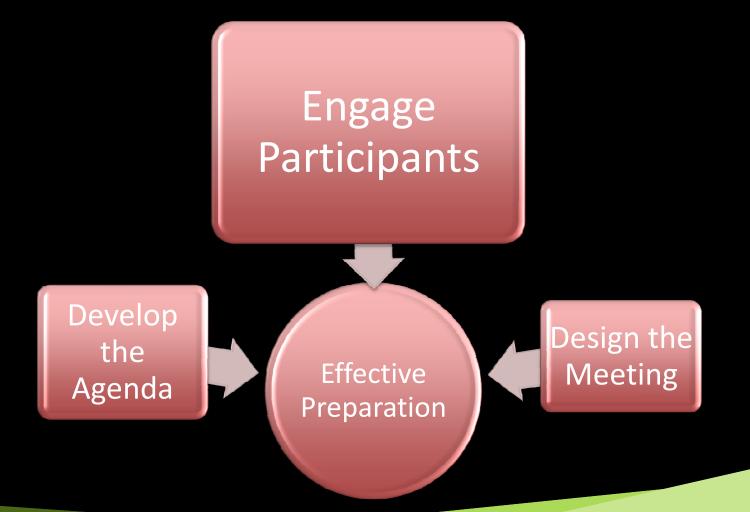
#### Background Documents X

- Notes from October 3rd Meeting → Draft Design (version 2) ¶
- Phil's 1 pager on Systemic Impediments T

Agenda	Agenda 🗵		
9:00am	Welcome and agenda highlights <sup>™</sup>	Nora	1
9:05	Minister's Attendance  - → Timing, introductions and protocol  - → Media strategy  - → Back drop in the foyer  Required Outcome - Finalize details for Minister's participation   I	Janet	
9:15	<ul> <li>Small Group Discussion on Systemic Impediments ¶</li> <li>→ Plan to assign + brief small group facilitators ¶</li> <li>→ Review the overview (Phil's 1 pager) ¶</li> <li>→ Refine discussion question, "Discuss strategies to overcome existing barriers that could be consider by various team sports" (page 20 design) ¶</li> <li>→ Recommendation for tracking the discussion + synthesizing information and</li> </ul>	Nora	1



### **Engage Participants**



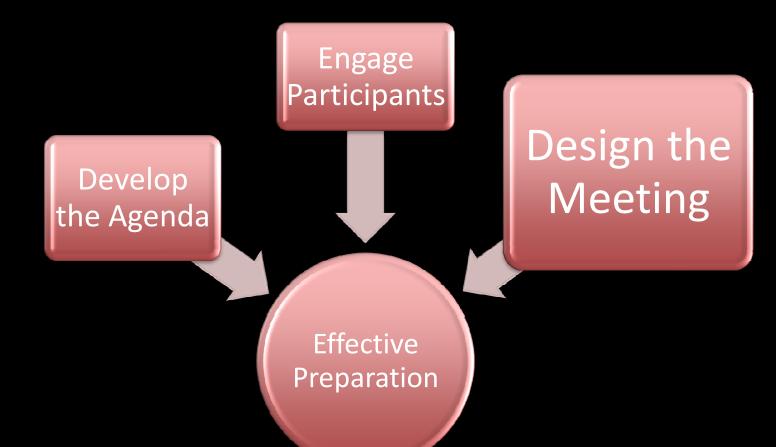


#### **Engage Participants**

- What pre-meeting information is needed?
- Pre-meeting reflection questions?
- Pre-meeting interviews?
- Will participants present updates?



### Design the Meeting





#### Design the Meeting

- List audio visual, room set-up, supplies, etc.
- Specifics for each agenda item
  - Exact Timing
  - Process for discussion
  - Outcome required
  - Method for tracking input



#### Questions

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2. Facilitation Tips

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### **Facilitation Tips**

Meeting
 Preparation

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3. Process Tools + Methods



### Facilitation Tips

Introverts + Extroverts

Group Norms

Effective Facilitation

Convergent + Divergent Thinking



#### Introverts + Extroverts

Introverts + Extroverts

Group Norms

Convergent + Divergent Thinking

Effective Facilitation



#### Introverts + Extroverts

Introverts	Extroverts
<ul> <li>- Pre reading - structure</li> <li>- Small Group Discussions</li> <li>- Self Reflection time</li> <li>- Advanced Seating</li> <li>- Scribes/Facilitators</li> <li>- Unstructured down time</li> </ul>	<ul> <li>Opportunities to present</li> <li>Hands on activities</li> <li>Brainstorming, rapid tasks</li> <li>Ask questions and check in</li> <li>Change up seating plans</li> <li>Colours, manipulatables</li> </ul>



#### **Group Norms**

Introverts + Extroverts **Group Norms** 

Convergent + Divergent Thinking

Effective Facilitation



#### **Group Norms**

- Technical Etiquette
- Be mindful of time
- Share the floor



#### Convergent + Divergent Thinking

Introverts + Extroverts Group Norms

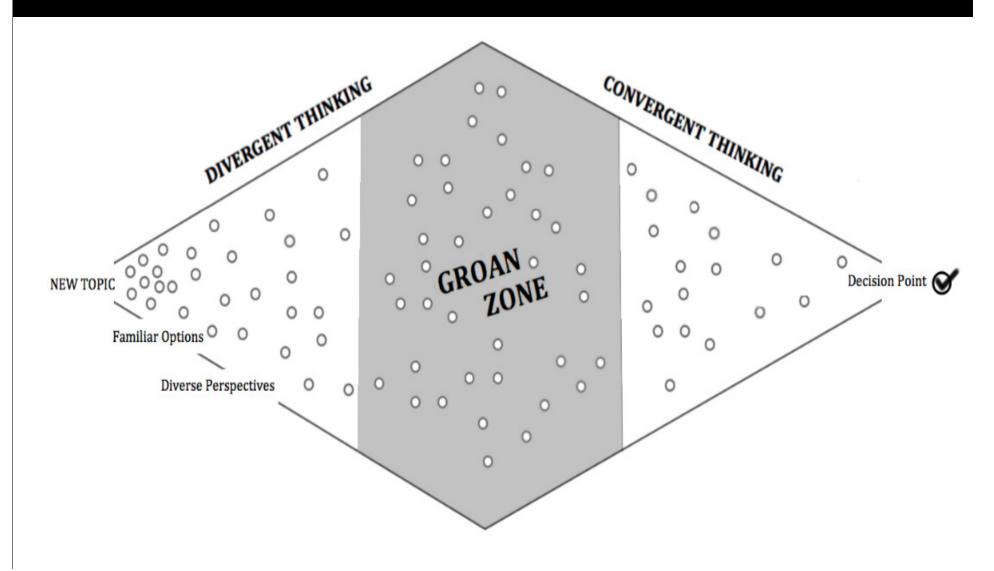
Divergent Thinking

Convergent +

Effective Facilitation



#### **Dynamics of Group Decision Making**





### Questions

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#### Process Tools + Methods

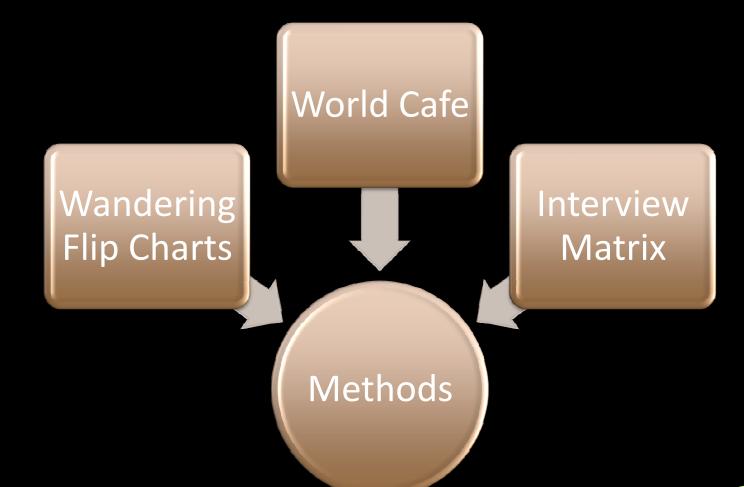
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#### Process Tools + Methods





### Wandering Flip Charts

Wandering Flip Charts

World Cafe

Interview Matrix

Methods



#### Wandering Flip Charts - Example

#### Vision

• What do you like?

• Suggestions to improve

#### Philosophy

• What do you like?

 Suggestions to improve

#### Principles

• What do you like?

 Suggestions to improve

#### Model

• What do you like?

 Suggestions to improve





#### World Cafe

World Cafe

Wandering Flip Charts

Interview Matrix

Methods





#### Interview Matrix

Wandering Flip Charts

World Cafe

Interview Matrix

Methods



#### Interview Matrix – Sample Format

Round 1

1 + 2

3 + 4

Round 2

1 + 3

2 + 4

Round

1 + 4

2 + 3



#### Questions

MeetingPreparation

Facilitation
Tips

3. Process
Tools +
Methods



#### Conference Calls

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2. Facilitation Tips

3. Process Tools + Methods



#### **Effective Conference Calls**

Be Prepared Engage Participants

Effective Calls



### Be Prepared

Be Prepared

Engage Participants

Effective Calls



#### Be Prepared

- Use technology available
- Test the equipment
- Dial in early
- Publish time zone information
- Be animated
- Add "ground rules" as required
- Be succinct



#### **Engage Participants**

Be Prepared Engage Participants

Effective Calls



#### **Engage Participants**

- Start with a role call
- Announce that you'll track input
- Check in with all participants regularly
- Use people's names



### Questions

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## Thank you Nora Sheffe

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#### Next webinars

May 29th (English)

June 5<sup>th</sup> (French)

**Canada Not-for-profit Corporations Act** 

Rachel Corbett, Sport Law & Strategy Group

June 27th

**Board Evaluation** 

Judy Sutcliffe, The Sutcliffe Group Incorporated